

Quality Accounts FAQ

What information can be found in a Quality Account?

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What services are not covered in a Quality Account?

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Who has to produce a Quality Account?

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The requirement to publish a Quality Account covers:

- organisations that provide healthcare commissioned by NHS England or Clinical Commissioning Groups (CCGs). This includes independent sector, charitable and voluntary organisations
- organisations that provide NHS services under an NHS standard contract, have over 50 staff and a turnover greater than £130k per annum

If your organisation provides a mix of NHS and non-NHS services, such as social care services commissioned by a local authority, then you only need to publish a Quality Account about the quality of your NHS services.